

Ventura College Medical Assistant Advisory Committee Meeting Minutes April 25, 2024 @ 11:30 AM

Present: See Welcome & Introduction (Faculty and Industry Guests)

Recorder: Crystal Kallik

Agenda Item	Summary of Discussion	Action (If required)	Assigned to
Welcome & Introduction	Faculty and Industry Guests <ul style="list-style-type: none"> • Alyssa Leon, Talent Specialist Clinicas del Camino Real • Lisa Safaeinili, Executive Director Westminster Free Clinic • Irene Ornelas, Santa Paula Unified School District Health & Wellness Academy • Carrie Marsh, Director-Quality, Systems, and Patient Experience Community Memorial Healthcare • Catinca Madrazo, Medical Assisting Faculty • Crystal Kallik, Business Department Chair • Nicole Falco, Business and Medical Assisting Faculty • Andrea Hedin, VC Career Center 		
Information Items			
	Welcome and Introductions <ul style="list-style-type: none"> • Industry partner introductions • Review of faculty 		N. Falco & C. Madrazo
	Purpose of Advisory Meetings <ul style="list-style-type: none"> • Importance • Gratitude for participation and feedback 		N. Falco
	Overview of Programs <ul style="list-style-type: none"> • Changes in programs: Computer Applications new required course • Administrative compared with Multiskilled learning pathways • Degree versus Certificate requirements • Reducing student barriers: splitting into smaller courses, different modalities, East Campus and Ventura Campus locations CACMA Preparation: <ul style="list-style-type: none"> • New exam and requirements launched in 2023 • Free exam prep course offered May 20-22 to students and residents • Register via QR code 		N. Falco C. Madrazo A. Hedin

	<p>Clinical Internships</p> <ul style="list-style-type: none"> • Offered Summer 2024 for 5 weeks @ 12 hours/week = 1 unit • In need of Fall hosts for both front and back-office options • Career Center is primary contact on campus <p><u>HOSA Club Update</u></p> <ul style="list-style-type: none"> • Official Chapter started this Fall • Leadership and learning opportunities • Approx. 20 active students • March Nutrition Event, Women’s History Month, Breast Cancer Awareness, Food Share 		
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<p>Roundtable Discussion</p>	<p>1. What is your employee recruitment and retention situation? 2. What does your organization need from students in the MA program? 3. Feedback on program and/or curriculum updates presented as Informational Items.</p> <p><i>Carrie Marsh, Community Memorial Healthcare</i></p> <ul style="list-style-type: none"> • Lots of turnover based on employee promotions • Need to understand diversity of VC population • Customer service skills are needed. <p><i>Alyssa Leon, Clinicas</i></p> <ul style="list-style-type: none"> • Clinical skills and terminology are important • Vacancies usually occur because of promotion <p><i>Lisa Safaeinili – Westminster Free Clinic</i></p> <ul style="list-style-type: none"> • Volunteer needs as a non-profit. • Need for MA volunteers who transition into scribes as a means for advanced degrees • VC, nursing program and CSUCI and West Coast University are all asking for nursing students to be placed at free clinics for clinical hours • Pepperdine is starting a nursing program • Impacted for nursing students, will require native Spanish speakers to be a volunteer <p><i>Irene Ornelas - SPUSD</i></p> <ul style="list-style-type: none"> • SPUSD moving to holistic model, hence rebranding to Healthcare and Wellness Academy • Students want a MA course on SPHS campus in partnership with VC as an 		<p>C. Madrazo N. Falco</p>
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	<ul style="list-style-type: none"> entry into MA program Like to see collaboration between HOSA SPHS students and VC HOSA club students 		
	<p><u>Follow up question for Debbie:</u> Westminster Free Clinic and Santa Paula Unified School District: How to provide MA classroom training in partnership with volunteer and hands-on work.</p> <ul style="list-style-type: none"> WFC obtained CEC funding for Westlake High School classroom teacher to teach academic component. Students then go to WFC for hands-on clinical hours. Transportation is included. Also done at Port Hueneme and Channel Islands high schools. 		
Adjourn –	12:12 PM		