

Ventura College Technology Committee

Implementation of Technology Plan Update

Fall 2007

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Ventura College Technology Committee

October 23, 2007

Progress Achieved

- Staffing and support structure
- Technology Refresh program
- Distance Education plan
- Instructional Facilities
- Wireless deployment
- Network infrastructure
- Software and applications
 - Campus
 - District
- Training

Staffing and Support Structure

- Management position has been established and recruitment is underway
- Service Level Agreements (SLAs) framework under development
 - Services to be covered
 - Escalation and prioritization criteria
- Track-It! work request system installed and in pilot use by techs
 - Hardware and software configurations for all PCs on campus being collected
- General technology support budget has been centralized for supplies, parts, services, licenses and fees, travel and training
- Technology Committee continues to meet at least once each semester

Technology Refresh Program

- First refresh wave of 356 computers completed summer 2007
- 20 additional PCs purchased due to Dell duplicate shipment
- Dissemination of approximately 250-300 refreshed computers to be approved today
- Tech Refresh 08 allocation to be reviewed/approved January or February – plan to include additional flat screens to fulfill campus needs

Completed PC Installations

	CPUs	LCDs	Redeploy	Type
AutoCAD Lab	45	10	45	GX270
Automotive	1	0	0	
Chemistry Lab	10	0	10	GX270
Distance Ed	1	0	0	
East Campus Labs	53	0	53	GX270
GIS Lab	20	0	20	GX270
LRC	150	150	150	SX280
Math Lab	44	0	22	GX270
Smart Classrooms	14	0	0	
Staff Resource Workroom	2	0	0	
Staff	7	1	0	
Technician	3	0	0	
Spares	6	0	0	
Grand Totals	356	161	300	

Wave 2 Redeployments

	Quantity	Type	Status
Machine Shop	20	GX270	Proposed
Typing Lab - T5	5	GX270	Completed
Biology Lab SCI-308	7	GX270	Proposed
M&O	5	GX270	Proposed

Total: 37

5 completed

Math-Science faculty	46	SX280	4 completed
DP1 - Medical Assist Lab	10	SX280	Completed
Student Services	46	SX280	Proposed
Miscellaneous offices	40	SX280	28 completed
Nursing	4	SX280	1 Completed
Spares	4	SX280	Completed

Total: 150

45 completed

Tech Refresh 08 Schedule

- Approximately 350 computers will be ordered
- Jan 2008 Determine quantities and locations
- Feb 2008 Begin price negotiations
- Mar 2008 Finalize quote from Dell
- Mar 2008 Board approval, place order
- April 2008 Receive shipment
- June 2008 Begin deployment

Tech Refresh 08 Possible Distribution

LRC	144
Student Services	65
Departments supported by Lester Tong	55
Departments supported by Joe Reznak	85
Total:	349

Distance Education Plan

- Assistant Dean position filled
- 50% technical assistant position filled
- Distance Ed Coordination Council being formed
- Course management system selected and operational
- Faculty being trained in use of new technologies

Instructional Facilities

- 17 classrooms converted to “smart” status over past 6 months (up to 57 smart classrooms)

AA-6 (Antro)	J-3 (English)
AA-7 (Constr Tech)	EC-21 (Peggy)
AA-8 (Ag)	EC-24 (Angel)
C- 1 (Language)	K-2 (Soc Sci)
C- 2 (Language)	MAC-200 (Anthro)
C-103 (Health)	MAC-201 (Soc Sci)
CDC-38 (Child Dev)	P-116 (EMT)
J-1 (English)	P-115 (Fashion)
J-2 (English)	

Wireless deployment

- Wireless deployment implemented to support DP building
- Campus-wide scheduled for implementation in Spring 2008

Network Infrastructure

- Network structure documentation in progress
- Upgrade of network backbone equipment in progress
- Firewall replacement/upgrade in progress
- Facility planning for wireless and video cameras on campus

Software and Applications - Campus

- Microsoft Windows Vista deployment deferred until at least 2008-09
- Office 2007 deployment underway
 - Being installed alongside Office 2003
 - Plug-in being installed to allow Office 2003 to read 2007 files
- Active Directory implementation coming up
 - New computer logins
- Centralized platform for pushing out applications, upgrades and patches (SMS) has been purchased and is in planning stages with District

Software and Applications -District

- Email migration to MS Exchange with Outlook
- Luminis Platform (portal, content management single sign-on)
- Board presentation in November

Training

- Centralized budget has been developed for technical staff training
- Measuring Effectiveness of Technology & Student Learning Outcome
 - Surveys for students, faculty and staff have yet to be developed